This qualification reflects the role of skilled operators who use a broad range of hospitality skills combined with sound knowledge of industry operations. They operate independently or with limited guidance from others and use discretion to solve non-routine problems. Many individuals have supervisory responsibilities and plan, monitor and evaluate the work of team members.

**Course Structure**
This course consists of 21 units of competency, 9 unit of competency is core and 12 units of competency are electives. Students must successfully complete all units to gain their qualification.

Training delivery consists of formal structured training and assessment of the practical application of the theoretical knowledge acquired through the structure training over the duration of the training program.

Outcomes Include but not limited to:
- Restaurant Manager
- bar supervisor or team leader
- concierge
- shift manager
- Duty Manager

**Delivery Method**
This course can be delivered in number of ways, please contact IIPD to discuss your preferences.

**Entry Requirements**
- Over 18 years old at the time of enrolment
- must not hold or be currently undertaking a certificate level III or higher qualification.
- have finished secondary school or left school
- a resident residing in Queensland or a New Zealand citizen permanently residing in Queensland.

**Preferred Pathway**
- Individuals may enter SIT40313 Certificate IV in Hospitality with limited or no vocational experience and without a lower level qualification. However, it is strongly recommended that individuals undertake lower level qualifications, and/or gain industry experience prior to entering the qualification.
- After achieving SIT40313 Certificate IV in Hospitality, individuals could progress to SIT50313 Diploma of Hospitality, or to Diploma qualifications in any service industry field.

**Funding Opportunity:**
Under the Certificate 3 Guarantee, the Queensland Government will subsidizes the training costs for a range of certificate level III qualifications. Information about Certificate 3 Guarantee is available at [www.training.qld.gov.au](http://www.training.qld.gov.au)

**Fees:**
Certificate 3 Guarantee eligible student may complete this course with subsies rate which **$50** for concession & **$100** for Non-concession students

**Study**
Minimum 20 hours weekly study which comprises of 12 hours of classroom based study & 8 hours of home study.