

## SITHFAB002

# Provide Responsible Service of Alcohol (RSA)



The Provide Responsible Service of Alcohol or RSA certificate is required by law to provide a duty of care to patrons in liquor licensed venues such as bars, pubs, hotels, restaurants, cafés and bottle-shops. IIPD is a Nationally Registered Training Organisation (RTO: 21122) offering RSA training that will enable you to begin working immediately after course completion.

### Job Outcome

- Bar Attendant

### Entry Requirements

- ✓ Over 18 years old at the time of enrolment
- ✓ A completed application form
- ✓ A photo ID
- ✓ Identification (ID) cards
- ✓ Proof of age cards and driver's licenses
- ✓ Statutory signage and warning signs
- ✓ Wording within advertising or promotional material, such as in-house policies and procedures and
- ✓ Any other general plain English regulatory and advisory information issued by local, or state and territory liquor licensing authorities

### Delivery methods

The course will be delivered through a combination of delivery methods including trainer-led classes, self-paced study, small group discussions and individual research activities.

### Fees:

Please see "IIPD Course fees and Charges" on [www.iipd.edu.au](http://www.iipd.edu.au) or speak with one of our friendly staff member.

### Licensing/Regulatory Information

The unit incorporates the knowledge requirements, under state and territory liquor licensing law, for employees engaged in the sale or service of alcohol. Certification requirements differ across states and territories. In most cases all people involved in the sale, service and promotional service of alcohol in licensed premises must be certified in this unit. This can include the licensee and security staff.

### Course Pathway

Once you have successfully completed the RSA course, you will be issued with a Statement of Attainment (RSA Certificate) and an Interim Certificate issued on the behalf of the OLGR in order for you to apply for your Photo competency card

### Unit of Competency

**SITHFAB002** Provide responsible service of alcohol

### Course Structure

- ✓ Legal requirements of the sale and service of alcohol;
- ✓ Drink driving issues
- ✓ Recognised intoxication
- ✓ Harm minimisation and duty of care;
- ✓ Anticipating problems and managing patrons;
- ✓ Assess and monitor the levels of intoxication of patrons;
- ✓ Advise patrons on standard drinks and the effects of alcohol

### Assessment requirements

To successfully gain this qualification you must do assessments as per the IIPD course assessment requirements for Responsible Service of Alcohol. The assessments may include role play, case study, presentation, practical demonstration, written tests, work placement and oral questions. These assessments could be generally completed within the class contact hours.

RTO No: 21122

CRICOS Provider No: 02254F

### For more information:

Please contact our friendly staff at:

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