

SITHGAM001

Provide Responsible Gambling Services



The Provide Responsible Gambling course is a 6 ½ hour workshop style course, fully accredited and fully approved by Office of Liquor, Gaming & Racing (OLGR), that has been designed for secretary managers, hoteliers, and staff of gaming venues.

The guidelines contained in this course aim to encourage a responsible, caring and professional approach to the Responsible Conduct of Gambling.

Job Outcomes:

- **Hotelier**
- **Staff of gaming Venue**
- **Croupier**
- **Gambling Attendant**

Entry Requirements

There are no entry requirements for this course. Whilst NSW laws restrict the sale, consumption and provision of alcohol and access to gambling activities to people under the age of 18 years (minors) there is no specific advice given by the NSW Office Liquor, Gaming and Racing (OLGR), The Liquor Act (2007), The Gaming Machine Act (2001), The Liquor Regulation (2008), The Gaming Machines Regulation (2002) and Services Skills Australia about the age of participants undertaking units of competency related to the sale, consumption and provision of alcohol and access to gambling activities.

- ✓ Over 18 years old at the time of enrolment
- ✓ A completed application form
- ✓ A photo ID
- ✓ Identification (ID) cards

Delivery methods

The course will be delivered through a combination of delivery methods including trainer-led classes, self-paced study, small group discussions and individual research activities.

Licensing/Regulatory Information

The unit incorporates the knowledge requirements, under state and territory liquor licensing law, for employees engaged in the sale or service of alcohol. Certification requirements differ across states and territories. In most cases all people involved in the sale, service and promotional service of alcohol in licensed premises must be certified in this unit. This can include the licensee and security staff.

Course Pathway

Completion of the RCG course is required before applying for an Office of Liquor, Gaming and Racing (OLGR) Photo Competency Card that enables the holder to work in the gambling industry. Graduates are issued with a nationally recognised Statement of Attainment (SOA) and an interim certificate.

Unit of Competency

SITHGAM001 Provide responsible gambling services (RCG)

Course Structure

- ✓ The Law.
- ✓ Responsible and ethical promotion of gambling.
- ✓ Strategies designed to ensure that gambling is conducted responsibly and that prevention strategies are in place to inform and educate gambling patrons at risk.

The benefits of adopting a responsible attitude to the conduct of gambling include

- ✓ An ethical environment in which to socialise and work.
- ✓ A change in focus from the promotion of gambling to the promotion of quality service facilities.
- ✓ A reduction in the social problems associated with gambling abuse.

Fees:

Please see "IIPD Course fees and Charges" on www.iipd.edu.au or speak with one of our friendly staff member.

RTO No: 21122

CRICOS Provider No: 02254F

For more information:

Please contact our friendly staff at:

Seluna Pty Ltd
International Institute for
Professional Development-(IIPD)
ABN: 64 067 132 405

Phone: 1300 786 456

Fax: 02 9012 0753

E-mail: info@iipd.edu.au

Web: www.iipd.edu.au